

# New Student's Guide to Wolfson Catering Services

See <https://www.wolfson.ox.ac.uk/social-life-food-and-drink/> for more information

## Informal meals in Hall.

Members and guests are welcome in Hall. No booking is needed. Please note the Hall service times, and their common variations, in the grid below. Any necessary changes are published in the weekly College Newsletter.

### Hall meal service times

Lunch in Hall (M-F)	Mon-Fri, 12:15pm-2pm	To enable staff to dine in 30 minutes, they enter the Hall at noon. Others should not enter before 12.15pm
Saturday brunch in Hall	Sat, 9:30am—11:30am	
Dinner in Hall	Mon-Fri, 6pm—7:30pm	
Guest Night variation to dinner in Hall	<ul style="list-style-type: none"><li>• The servery opens at 5:45pm and closes at 7pm when there is a Guest Night.</li><li>• Guest Nights usually take place on Thursdays every week during full term.</li></ul>	
Formal Hall variation to dinner in Hall	<ul style="list-style-type: none"><li>• No informal supper is served on nights when there is a Formal Hall.</li><li>• Formal Halls usually take place two or three times per term.</li></ul>	

### Dining in Hall

Ensure that you have credit on your Top-up account, then go to the servery in Hall. Collect cutlery and a tray, and queue for hot food. For cold food, help yourself from the cold counter then join the queue for the till. Condiments and napkins are located just where you re-enter the Hall. A display board shows that day's dishes. The prices are heavily subsidised for students (see below), when you get to the till.

### Charging in Hall

We price all meals according to the cost of the food, with a 'mark-up' towards costs. For affordability, students **paying via Top-up** receive the following subsidies:

<b>Student Members:</b> 50% subsidy on cooked food and salads. <i>See notes below.</i>
<b>Guests of Student Member:</b> 25% subsidy on cooked food and salads, plus VAT.

All diners, including visitors, have the option to pay via bank card (except AMEX). Please note that we cannot accept cash.

### Top-up Rules

Meals are charged to your Top-up account, so you must produce your University card at the till, and your account needs to be in credit (topped up) BEFORE you arrive. **We can't top up your account at the till.** There is a bank card system for those without credit, but subsidies are not given for bank card purchases.

To top up, use 'Tills and Top-ups' on the Wolfson Gateway (<https://gateway.wolfson.ox.ac.uk/>). You may also check your past transactions there.

### Please note:

- ❖ We would love to subsidise all food, but regret that this is not possible. If you buy yourself two or more meals, the 50% student subsidy is given on the first meal. Additional meals get the 25% subsidy. This is regardless of who will be eating the meal, or whether a separate plate is used.
- ❖ To take food away, please bring your own container.
- ❖ Please don't take cutlery and crockery away. We need it to maintain the food service.
- ❖ We provide condiments where you exit the servery into the Hall. Some are in bottles, to use at the condiments station. Please don't take these to your table, as they are for everyone to share.
- ❖ Informal Meal menus are on the Wolfson website: <https://www.wolfson.ox.ac.uk/hall-menu-pricing/>
- ❖ Please consult the Chef about any specific dietary requirements you might have.
- ❖ There are always vegetarian and vegan options available.
- ❖ Children supervised by their parents are welcome in Hall.
- ❖ The timing and location of informal meals may be subject to change.

## Key Dining Events and timings in Michaelmas 2024

Date	Event	Notes
14 Oct	New Students' Welcome Dinner #1	EARLY INFORMAL HALL: 5:45pm - 7.15pm.
16 Oct	New Students' Welcome Dinner #2	EARLY INFORMAL HALL: 5:45pm - 7.15pm.
17 Oct	Guest Night – drinks start 7pm	EARLY INFORMAL HALL: 5:45pm - 7.15pm.
19 Oct	Matriculation	Slightly later Brunch
22 Oct	New Students' Welcome Dinner #3	EARLY INFORMAL HALL: 5:45pm - 7.15pm.
24 Oct	Guest Night	EARLY INFORMAL HALL: 5:45pm - 7.15pm
25 Oct	Formal Hall – drinks start 7pm	NO INFORMAL SUPPER IN HALL
30 Oct	New Fellows' Welcome Dinner	EARLY INFORMAL HALL: 5:45pm - 7.15pm
31 Oct	Guest Night – drinks start 7pm	EARLY INFORMAL HALL: 5:45pm - 7.15pm
7 Nov	Guest Night – drinks start 7pm	EARLY INFORMAL HALL: 5:45pm - 7.15pm
8 Nov	Degree Day	LUNCH IN BUTTERY
14 Nov	Guest Night – drinks start 7pm	EARLY INFORMAL HALL: 5:45pm - 7.15pm
15 Nov	Family Formal Hall – drinks start 7pm	NO INFORMAL SUPPER IN HALL
16 Nov	Degree Day	BRUNCH IN BUTTERY
21 Nov	Guest Night – drinks start 7pm	EARLY INFORMAL HALL: 5:45pm - 7.15pm
28 Nov	Guest Night – drinks start 7pm	EARLY INFORMAL HALL: 5:45pm - 7.15pm
29 Nov	Formal Hall – drinks start 7pm	NO INFORMAL SUPPER IN HALL
5 Dec	Guest Night – drinks start 7pm	EARLY INFORMAL HALL: 5:45pm - 7.15pm
12 Dec	Staff Christmas Event	NO LUNCH OR SUPPER IN HALL
20 Dec	Brunch replaces Lunch – last open day of the year. All welcome.	Brunch to replace Lunch. No other meals.

❖ Additional dates may be added. We will keep you informed via the weekly College Newsletter.

## Formal Dining

### *Guest Nights*

Guest Night Dinner is an elaborate, served, formal meal with wines, held on Thursdays in full term. All members of College and Common Room are welcome. Dress code is smart, though black tie is not required, and academic gowns are not worn. Students, and up to four of their guests per term receive a subsidy. Further details are on the website at <https://www.wolfson.ox.ac.uk/guest-nights/>.

### *Formal Hall*

Formal Hall is a served, three-course dinner, at a lower price than guest nights. Formal Hall takes place two or three times per term. All members are welcome. Some Formal Halls are open to children under 11 years. This is advertised in advance. Further details are on the website <https://www.wolfson.ox.ac.uk/guest-nights/>.

Apart from the pre-dinner drink, wine is not included and may be purchased by the bottle at the meal. You may not bring your own wine. There is no table plan, and there is no informal dinner on Formal Hall nights.

## **How to Book for Guest Nights and Formal Halls**

- ❖ Book via the Gateway (<https://gateway.wolfson.ox.ac.uk/>), supplying full details and diets.
- ❖ Special diets MUST be noted on the online booking form.
- ❖ Each guest or diner must have their own booking.
- ❖ Bookings, changes and cancellations must be made by 9am on the day the booking list closes.
- ❖ We charge in full for any dinner still booked when the list closes, regardless of attendance.
- ❖ Be sure to have completed your consent training (Academic Office will be in touch about this). If you have not completed the training, you will be denied entrance to the dinner and refunds may not be possible.
- ❖ Cancellations within 7 days of a formal hall list closure may incur a fee.
- ❖ Children aged 11 years and over are welcome at dinners and are charged at the adult rate.
- ❖ As a courtesy, and to comply with privacy regulations, please don't take photographs or video at dinners.

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## **Wine Cellar**

To purchase wine from the College Cellar, download the most recent wine list and order form from the Food and Drink page of the Wolfson website (<https://www.wolfson.ox.ac.uk/wine/>). Include your name and member number on the form, fill in the order, and email it to [wine@wolfson.ox.ac.uk](mailto:wine@wolfson.ox.ac.uk), with 'Wine order' as the subject.

Please note that emails are monitored Mon to Fri, 8am-3pm.

Wine is normally ready to collect from the Lodge on the following working day (if ordered after 12noon). We will email you when your order is ready and charge the cost to your battels account.

We leave wine in the Lodge for collection for ten days.

*Please refer carefully to the terms and conditions on the wine order form.*

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## **Wolfson Café**

The Wolfson Café is next to the Lodge. It serves hot and cold drinks, and snacks from 8am to 5pm every weekday (Mon-Fri). Students can pay with their Top-up account, and any customer can pay with bank card (not AMEX). Please note that we cannot accept cash.

To use the guest wifi in the Café, use password: leonard

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## **Upper Common Room (UCR)**

Complimentary coffee and tea are available from the coffee machine in the UCR.

Please note:

- ❖ To reduce waste, we have ceramic mugs in the UCR. However, we have a limited number, so please leave the mugs in the UCR for us to wash up.
- ❖ Children are welcome in the Common Room on Saturdays.

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## **Feedback**

The Catering Sub-Committee meets termly, with student representation. There is a comments book in the Dining Hall, where you can write suggestions and constructive feedback. We read, and value, all comments. Where practicalities fully allow, we will endeavour to implement suggestions.